



Preparing For Your Upcoming Premium Residential Clean

DECLUTTERING

Please declutter your home, clearing the way for your premises to be cleaned properly and prevent any need for the team to handle your personal belongings. To ensure a thorough clean please:

- Put personal belongings away
- Clear tables, desks & countertops
- Pick up clothes, laundry & bath mats
- Pick up toys and other small items
- Stow shoes & slippers
- Remove / Secure valuable items
- Put away important / sensitive documents
- Move heavy furniture that you would like cleaning behind
- Stow larger items such as gym equipment, toy baskets & pet beds off the ground

RUBBISH & FOOD WASTE

The team will empty your rubbish bins but will not take it upon themselves to decide which of your items are trash and which are treasures – even if this may seem obvious to you! To prevent rubbish being left behind please:

- Put rubbish in the bin & personal items away
- Return food to the fridge
- Put leftovers away or in a container
- Wash dirty dishes or load dishwasher
- Clear sinks & counters of dirty pots

SECURE PETS & CHILDREN

Children & Pets can perpetuate mess and make it difficult to maintain work that has already been attended. The team will not re-clean areas during a service so please:

- Secure pets in an area that is not to be cleaned
- Remove or closely supervise small children
- Keep children away from cleaning products & equipment

LIMIT USE OF PREMISES

If it is not practical to vacate the premises while it is being cleaned please communicate & co-ordinate with the team about which area you will be remaining in so you can organise a convenient time to step out briefly for cleaning. The team will not re-clean an area that is in use by household occupants – so please be mindful of this when moving about your home during the cleaning process.